

Languages

Our Interpreters are available to assist with the following languages:

Arabic
Chinese (Mandarin)
Farsi
Kurdish
Russian
Spanish
Ukrainian

Services available:

- Monday - Friday
8:30 a.m. - 4:30 p.m.
(advance notice preferred)
- Weekend and evening
Availability Schedules can
be requested

**To obtain more information
or to request an interpreter**



Contact us via
Phone:
540.568.3011
E-mail:
interpreter@jmu.edu
or visit our web site at

www.brahec.jmu.edu



"We are here to help you better serve your clients"



Blue Ridge Area
Health Education Center

James Madison University, IIHHS
Blue Ridge Area Health Education Center
MSC 9009
Harrisonburg, VA 22807

Phone: 540.568.3011
Fax: 540.568.3172
E-mail: interpreter@jmu.edu
www.brahec.jmu.edu



*"We are here to help you better
serve your clients"*

Community Health Interpreter Service



Visit us at www.brahec.jmu.edu

Our mission and goal



The Blue Ridge Area
Health Education Center

(AHEC) is a non-profit organization.

Our mission is “to improve access to community health and human services for vulnerable community populations through education, collaboration and coordination.”

The Community Health Interpreter Service (CHIS) is a Blue Ridge AHEC program. Our principal goal is to decrease linguistic barriers to health and human services through trained and competent interpreters.

Did you know ?

Over 18 million people are considered to be Limited English Proficient (LEP) in the United States today.

Assisting you to ensure quality care

Under Title VI of the Civil Rights Act of 1964, any organization or individual that receives Federal financial assistance, either directly or indirectly through a grant, contract or subcontract is required to assist Limited English Proficient (LEP) clients by providing competent and trained interpreters when necessary. To learn more about how to comply with the Title Six Guidance, go to: <http://www.hhs.gov/ocr>

What happens when there is no competent interpreter?

When LEP patients/clients seek health care from area providers, inaccurate communication can contribute to:

- Misdiagnoses
- Unnecessary tests
- More expensive, invasive or prolonged treatment
- Poor compliance with medical directions
- Compromised health outcomes
- Increased risk of malpractice

Who are CHIS interpreters?

Each CHIS interpreter has completed a 40-hour training course “Bridging the Gap” in how to interpret in community and health care settings. Interpreters also must pass a rigorous language proficiency test before taking the training.



Trained and competent interpreters in our community enable your clients to receive health and community interpretation they are entitled to and assist you as you seek to ensure quality care.

How to request an interpreter?

Call the CHIS Office (540.568.3011) or go to our website to obtain an Interpreter Request Form. To help us better assist you, provide all the requested information on the form, and fax at: 540.568.3172 or e-mail to: interpreter@jmu.edu, preferably 48 hours in advance. The CHIS office will call the provider to confirm that an interpreter has been assigned. A CHIS interpreter will call the patient/client to confirm the appointment.