Languages

Our Interpreters are available to assist with the following languages:

- Arabic
- Chinese (Mandarin)
- Farsi
- Kurdish
- Russian
- Spanish
- Ukrainian

Services available:

- Monday - Friday
  8:30 a.m. - 4:30 p.m.
  (advance notice preferred)

- Weekend and evening
  Availability Schedules can be requested

To obtain more information or to request an interpreter

Contact us via
Phone:
540.568.3011
E-mail:
interpreter@jmu.edu
or visit our web site at
www.brahec.jmu.edu

James Madison University, IIHHS
Blue Ridge Area Health Education Center
MSC 9009
Harrisonburg, VA 22807

Phone: 540.568.3011
Fax: 540.568.3172
E-mail: interpreter@jmu.edu
www.brahec.jmu.edu
Assisting you to ensure quality care

Under Title VI of the Civil Rights Act of 1964, any organization or individual that receives Federal financial assistance, either directly or indirectly through a grant, contract or subcontract is required to assist Limited English Proficient (LEP) clients by providing competent and trained interpreters when necessary. To learn more about how to comply with the Title Six Guidance, go to: http://www.hhs.gov/ocr

What happens when there is no competent interpreter?

When LEP patients/clients seek health care from area providers, inaccurate communication can contribute to:

- Misdiagnoses
- Unnecessary tests
- More expensive, invasive or prolonged treatment
- Poor compliance with medical directions
- Compromised health outcomes
- Increased risk of malpractice

Who are CHIS interpreters?

Each CHIS interpreter has completed a 40-hour training course “Bridging the Gap” in how to interpret in community and health care settings. Interpreters also must pass a rigorous language proficiency test before taking the training.

Trained and competent interpreters in our community enable your clients to receive health and community interpretation they are entitled to and assist you as you seek to ensure quality care.

How to request an interpreter?

Call the CHIS Office (540.568.3011) or go to our website to obtain an Interpreter Request Form. To help us better assist you, provide all the requested information on the form, and fax at: 540.568.3172 or e-mail to: interpreter@jmu.edu, preferably 48 hours in advance. The CHIS office will call the provider to confirm that an interpreter has been assigned. A CHIS interpreter will call the patient/client to confirm the appointment.